

TRANSPORTATION

AIR, MARINE & COMMERCIAL VEHICLE OPERATORS



Recommended Sequencing

Step 1: Notification and Confirmation Process

Recommended to be conducted as early as possible, such as when travelers book transportation and/or, at the latest, during the online or in person check-in process.

- **OPERATORS** notify every foreign national that they may be prohibited from entering Canada under any of the emergency orders made under the Quarantine Act
- **OPERATORS** notify every passenger that:
 - » They must be in possession of face covering or mask prior to boarding
 - » They must wear the face covering or mask at all times while in transit when they are 2 metres or less from another; person unless both persons live in the same private dwelling-house or other place that serves that purpose
 - » They must comply with any instructions from a crew member with respect to wearing the face covering or mask

In addition to the requirements under the Interim Order, Transport Canada is requesting that operators notify passengers that some provinces and territories have put in place specific measures for self-isolation plans, which must be submitted and reviewed by provincial/territorial authorities before the traveler will be allowed to return home.

- **PASSENGERS** must confirm that they are in possession of a mask or face covering

Step 2: Health Check and Face Covering Verification (Questions)

Recommended to be conducted during the online or at airport/marine check-in process (see section Process for Health Check and Face Covering Verification)

- **OPERATORS** ask passengers the health check questions, the additional questions and whether they have in their possession a mask or face covering
- **PASSENGERS** answer each health question, including the additional questions and must confirm that they are in possession of a mask or face covering

Step 3: Observations

Must be conducted during the boarding process (see section Process for Health Check and Face Covering Verification).

- **OPERATORS** observe whether passenger boarding the flight/vessel exhibit COVID-19 symptoms
- **OPERATORS** verify that every passenger boarding the flight/vessel is in possession of a mask for face covering

Step 4: In-transit

To be conducted as appropriate and in accordance with Transport Canada:

- **OPERATORS** require passengers to wear a face mask during transit when the person is 2 metres or less from another person, unless both persons are occupants of same household
- **OPERATORS** proceed with in-flight/vessel announcement prior to arriving in Canada

General Advice to Protect Pilots and Drivers

OPERATORS should communicate public health recommendations and updates to drivers in a timely manner.

Before Each Trip

- Pilots and drivers should monitor their health prior to starting a trip. If a driver is experiencing symptoms, even if they are mild cough and fever, they should stay home and advise their employer so steps can be taken to protect co-workers
- Make sure cabin/vehicle interiors are clean and hygienic by wiping surfaces with disinfectant
- High-touch surfaces in cabins and vehicles that should be regularly cleaned include (but are not limited to):
 - » Keys or FOBs
 - » Inside and outside door handles; Inside door grab handles, pads and armrests
 - » Steering wheel
 - » Shift lever and console
 - » Dashboard
 - » Power window and power door lock switches
 - » Radio and climate control buttons
 - » Turn signal and wiper stalks
 - » Seat and Seat adjuster
 - » Touch screen
 - » Any other parts that are commonly used and that may have been touched (glove compartment, hood, trunk, van panel door handles, pick-up tailgate handle, sleeping areas, for example)
- Dispose of soiled cleaning clothes, disinfection cloths, disposable gloves and any other items in contact with respiratory tract secretions in a waste disposal bag
- Wash hands when finished using proper hand washing techniques

During the Trip

- Drivers should wash their hands frequently . See General Operating Guidelines for instructions
- Drivers should take precautions such as covering their hands when pumping gas, touching the service station door handles, or handling any automotive/marine products that may be required when performing maintenance, if this is possible. If it is not possible, drivers should wash their hands or apply hand sanitizer immediately thereafter, if available
- Drivers should keep appropriate distances between themselves and others and avoid direct physical contact (including handshaking). This includes contact with customers, receiving personnel, pick-up/drop-off and rest stops

At the End of the Trip

- Repeat a thorough cleaning of high-touch surfaces with appropriate disinfectants as described above
- Drivers who start to experience symptoms after completing a trip should stay home, self-isolate, and advise their employer so that additional steps can be taken to protect co-workers and other drivers using the vehicle
- While commercial vehicle drivers are exempt from the 14-day quarantine requirements for business purposes, when off-duty, they should abide by recommendations of local and national public health authorities, including recommendations relating to social distancing

Additional Resources

- **Air:** <https://www.tc.gc.ca/en/initiatives/covid-19-measures-updates-guidance-tc/covid-19-guidance-material-air-carriers-managing-travellers-check-in-procedure-international-airports.html>
- **Airline & Ground Crew Tips:** https://www.ccohs.ca/images/products/pandemiccovid19/pdf/airline_ground_crews.pdf
- **Marine:** <https://www.tc.gc.ca/en/initiatives/covid-19-measures-updates-guidance-tc/covid-19-guidance-material-passenger-vessel-ferry-operators.html>
- **Commercial Vehicle Operators:** <https://www.tc.gc.ca/eng/motorvehiclesafety/federal-safety-guidance-protect-drivers-limit-spread-covid-19-commercial-vehicle-operations.html>