

# Tourism Business Development

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# **Unique Set of Benefits**

## 2015 National Indigenous Tourism Research determined:

- Enhances livelihood for Indigenous tourism businesses;
- Provides an opportunity to develop businesses that showcase a community's traditions and culture;
- It enhances cultural awareness delivering understanding and connection;
- Supplies the inspiration for elders to pass down culture, history and tradition to cultural ambassadors for sharing;
- It revitalizes Indigenous traditions for the benefit of communities as well as travelers.

# **Barriers to Growth**

### 2015 National Indigenous Tourism Research determined:

- Lack of organization & coordinated Indigenous tourism approaches;
- Lack of market-readiness & Indigenous cultural tourism product;
- Deficiency of a qualified workforce;
- Infrastructure challenges;
- Lack of community support is prominent;
- Limited access to business capital and support.

Strategic Pillar

# DEVELOPMENT





## **Proven Path to Success**

Success in Aboriginal tourism businesses stems from success in 5 areas:

- 1. Operations;
- 2. Partnerships;
- Sharing culture appropriately;
- 4. Involving community;
- 5. Planning for the future.

What is ITAC doing to support business development?

# Micro-Grant Product Development Program

- Maximum grant = \$10,000/business
- In 2017, 115 applicants from across Canada
- Funding requests total = \$1.2 million
- \$410,000+ distributed in 2017
- Grants going to 60+ businesses representing all 13 provinces and territories



**Website Upgrades** 



**New Tradeshow Booth** 

#### **DEVELOPMENT MICRO GRANTS**









## INDUSTRY EVENTS – for Indigenous Tourism

## International Indigenous Tourism Conference

- 2016 conference sold-out 350 participants (Membertou, Nova Scotia)
- 2017 conference sold-out 500 participants (Calgary Alberta Tsuut'ina Nation)

#### Annual conference includes:

- Off-site Cultural Tours and Awards Gala
- Pre-conference Provincial Development Day
- Next conference Oct. 30-31, 2018 in Saskatoon, SK

2018 Venue - TCU Place - Saskatoon



www.indigenoustourismconference.co DONE HTC Small Updates Part IATC High latts About 2018 International Indigenous Tourism Conference October 30-31 2018 | TCU Place in Saskatoon, Saskatchewan "A place of unexpected surprise."

### IITC - SAVE THE DATE! OCT 30-31, 2018



#### **DEVELOPMENT - Examples of Training Delivery**

#### Lennox Island Dev. Corp. (PE)

- Advisory and mentorship services to assist with tourism industry tradeshow preparation to sell "Bannock and Clams in the Sand" experience to travel trade representatives.
- Attending Rendezvous Canada trade show for the first time in May 2018 to meet with travel trade representatives to book business for 2018 and 2019

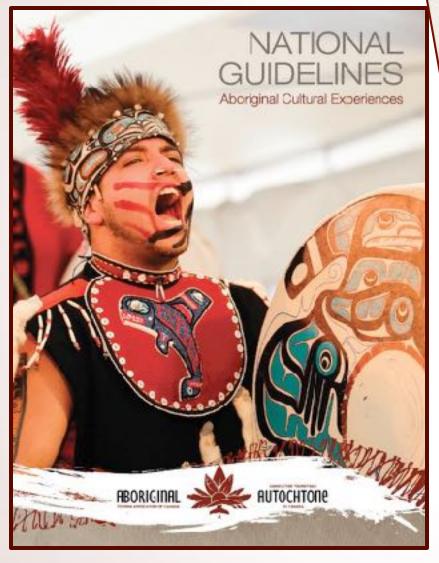
#### Wya Point Resort (BC)

- Luxurious oceanfront lodges, yurt glamping, tent and RV site camping
- ITAC provided two-days of front-line staff training (Service Excellence Certificate, Tourism Workplace & Heritage Interpreter Essentials)
- "Our spirits have been raised, our intention and mission have become clear." Andrew Young – CEO, YFN Holdings Limited Partnership





#### **UPDATE NATIONAL GUIDELINES**

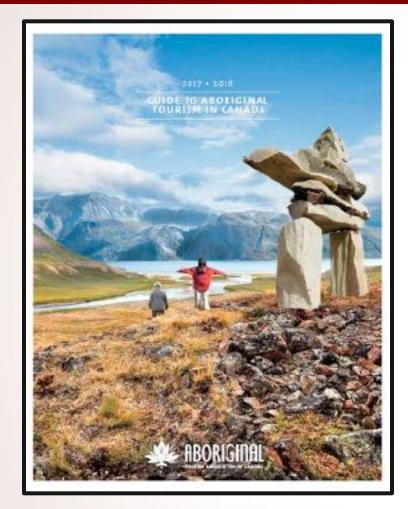




# National Cultural Tourism Guidelines

- Definitions and case studies
- Questionnaire workbook format
- Guidelines for various stages of development

#### GROWING NUMBER OF EXPERIENCES TO MARKET

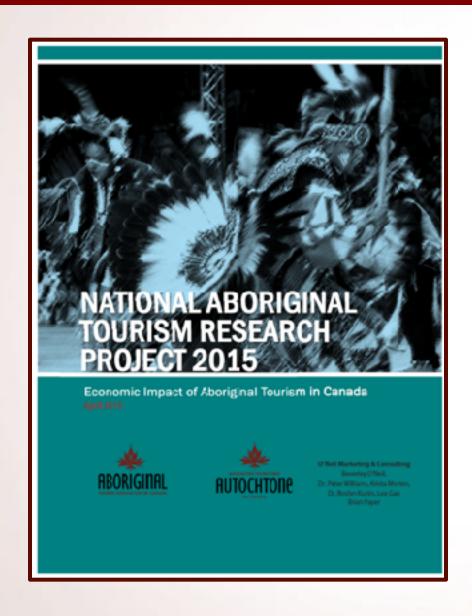


Annually Updated: Guide to Indigenous Tourism in Canada



# Indigenous Tourism.ca

 Listings of almost 200 marketready Indigenous tourism experiences across Canada



# Updating research by December 2018

Update economic impact of Indigenous tourism:

- Revenues/GDP
- Jobs
- # of Businesses

#### **TO LEARN MORE:**

# Indigenous Tourism.ca/corporate



- Corporate documents including full National Indigenous Tourism research report
- National Market-Readiness Guide
- ITAC Five-Year Strategy 2016-21
- Newsletter Sign-up





Indigenous Tourism.ca